

Course Overview: PgMP® Certification Training Program

The PgMP® Certification Training Program is a comprehensive course designed to prepare professionals for the Program Management Professional (PgMP®) certification exam. This program focuses on developing the skills and knowledge required to effectively manage multiple related projects and programs. Participants will gain an in-depth understanding of program management principles, best practices, and tools. Through interactive sessions, case studies, and practical exercises, participants will learn how to align programs with organizational objectives, manage stakeholders, and deliver successful program outcomes.

Course Content:

Module 1: Introduction to Program Management

- Overview of program management
- Key concepts and definitions
- Program management framework
- Program management vs. project management

Module 2: Program Governance and Alignment

- Establishing program governance structure
- Defining program objectives and benefits
- Aligning programs with organizational strategy
- Stakeholder management and engagement

Module 3: Program Planning and Execution

- Program charter and scope definition
- Program planning processes and techniques
- Program scheduling and resource management
- Quality management in program delivery

Module 4: Program Risk and Issue Management

- Identifying and assessing program risks
- Developing risk response strategies
- Monitoring and controlling program risks
- Managing program issues and conflicts

Module 5: Program Communication and Stakeholder Management

- Stakeholder analysis and engagement
- Communication planning and execution
- Effective communication strategies
- Managing program stakeholders' expectations

Module 6: Program Performance Monitoring and Control

- Program performance measurement
- Earned value management in program
- Program status reporting and dashboards

- Change control and program governance

Module 7: Program Financial Management

- Program financial planning and budgeting
- Cost estimation and control in programs
- Benefits realization and program ROI
- Program financial governance and audit

Module 8: Program Leadership and Team Management

- Leading and managing program teams
- Conflict resolution and negotiation skills
- Coaching and mentoring program team members
- Emotional intelligence in program management

Module 9: Program Lifecycle and Transition Management

- Program lifecycle phases and deliverables
- Program transition planning and execution
- Program closure and lessons learned
- Managing program sustainment and benefits realization

Module 10: Exam Preparation and Practice

- Overview of the PgMP® certification exam
- Exam application process and requirements
- Tips and strategies for exam success
- Practice questions and mock exams

Note: The course content is designed based on the Program Management Professional (PgMP®) Examination Content Outline provided by the Project Management Institute (PMI®). The duration and delivery format of the training program can be customized to meet the needs of participants, whether in-person or virtual.